



# State of Alaska

Office of the Attorney General  
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 Anchorage, AK 99501-5903

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**Office Use Only**

Comp. # \_\_\_\_\_  
 I.C. \_\_\_\_\_  
 Prac. Code: \_\_\_\_\_  
 Analyst: \_\_\_\_\_  
 Disp. Code: \_\_\_\_\_  
 Date Rec'd: \_\_\_\_\_

## CONSUMER COMPLAINT

### READ THE FOLLOWING BEFORE COMPLETING THE COMPLAINT FORM

In filing this complaint, I understand:

1. The Attorney General is not my private attorney and cannot provide legal advice to me.
2. I authorize the Attorney General to send this complaint to the business or organization named below, or to refer the complaint to other appropriate agencies.
3. The information in this complaint is true and correct to the best of my knowledge.

CONSUMER INFORMATION		BUSINESS INFORMATION	
Name: (First) _____ (Last) _____ Age: _____ Mr. Mrs. Ms. <input type="radio"/> <input type="radio"/> <input type="radio"/>		Business or Organization Your Complaint is Against: _____	
Address: _____ Apt. #: _____		Address: _____	
City, State, Zip _____		City, State, Zip _____	
Work Phone #: _____ Home #: _____		Phone #: _____	Email address: _____
Email address: _____		Contact Person: _____ Website Address: _____	

### INFORMATION ABOUT THE TRANSACTION OR EVENT

Date of transaction or event: \_\_\_\_\_

Did you sign a contract? \_\_\_\_\_ If so, please attach a copy.

Product or service involved: \_\_\_\_\_

Amount paid: \$ \_\_\_\_\_ Paid By:  Cash  Check  Credit Card  Loan

Did you see or hear an advertisement for the product or service? If so, where and when? \_\_\_\_\_

First contact between you and the company: (check one) <input type="radio"/> Person came to my house <input type="radio"/> I telephoned the company <input type="radio"/> I responded to a radio/tv ad <input type="radio"/> I received information in the mail <input type="radio"/> I went to the company's place of business <input type="radio"/> I received a telephone call from company <input type="radio"/> Internet <input type="radio"/> Other (explain) _____	Where did the transaction take place: (check one) <input type="radio"/> Over the phone <input type="radio"/> At home <input type="radio"/> At the company <input type="radio"/> By mail <input type="radio"/> Internet <input type="radio"/> Other (explain) _____
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### RESOLUTION SOUGHT

What would you consider a satisfactory resolution to this matter?  
 Refund  Product Delivery  Service Performed  Other (explain) \_\_\_\_\_

If you are seeking a refund, please state the amount: \$ \_\_\_\_\_

I am not seeking a resolution to this matter, but am filing a complaint for reporting purposes only.

